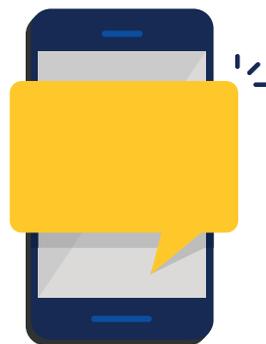


Stay informed during power outages

When there's an unplanned power outage, we know how important it is for you to have the most current information as possible. Power outage alerts will inform you:

- When the power goes out
- Why the power is out
- If there is updated restoration information
- When the power is back on

Sign up for email and/or text alerts by registering at fortisalberta.com/signup.



To ensure you receive planned power outage alerts by automated phone call, please update your contact information and register any medical devices that rely on electricity with your chosen retailer (the company that issues your utility bill).

Preparing for medical needs

If you have medical devices that require electricity to operate or re-charge, you are encouraged to have backup plans and be prepared for outages.

