



Canada Revenue Agency – NEW COVID-19 Measures October 2020



Let's work together!

Did you know the Canada Revenue Agency has an Outreach Program?

- Offers targeted outreach presentations to improve benefit and credit awareness
- Provides information and education to vulnerable segments of the population and those organizations and institutions that support them

canada.ca/cra-outreach



Outreach

Visibilité



New COVID-19 measures, fall 2020

In an effort to continue to help Canadians during the ongoing COVID-19 pandemic, the Government of Canada has created three new benefits:

- Canada Recovery Benefit
- Canada Recovery Caregiving Benefit
- Canada Recovery Sickness Benefit

Apply online at **My Account**
or call the automated toll-free line at
1-800-959-2019 or 1-800-959-2041

Canada Recovery Benefit (CRB)

Gives income to support employed and self-employed individuals who are not entitled to employment insurance (EI).

- if eligible, you can receive \$1,000 for a 2-week period
- you need to apply every 2 weeks
- you may apply for up to 26 weeks

For more information go to:
canada.ca/cra-coronavirus

Canada Recovery Caregiving Benefit (CRCB)

Gives income to support employed and self-employed individuals who are unable to work because they must care for their child under 12 years old or a family member who needs supervised care.

- if eligible, **your household** can receive \$500 for a 1-week period
 - you need to apply every week
 - you may apply for up to 26 weeks
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Canada Recovery Sickness Benefit (CRSB)

Gives income to support employed and self-employed individuals who are unable to work because they're sick or need to self-isolate due to COVID-19, or have an underlying health condition that puts them at greater risk of getting COVID-19.

- if eligible, you can receive \$500 for a 1-week period
 - you need to apply every week
 - you may apply for up to 2 weeks
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The impact of COVID-19 fraud

Between March 6, 2020 and
September 30, 2020

Canadian reports of COVID-19 fraud:

5242

Canadian victims of COVID-19 fraud:

3922

Lost to COVID-19 fraud:

\$6.2 M

The impact of fraud so far this year

As of September 30, 2020

Canadian reports of fraud:

39,696

(47,389 in 2019)

Canadian victims of fraud:

18,533

(19,927 in 2019)

Lost to fraud:

\$67.2 M

(\$102.5 M in 2019)

Protect yourself, beware of:

- Spoofed government, healthcare or research information
- Unsolicited calls, emails and texts requesting urgent action or payment and/or offering medical advice, financial relief, or government assistance and compensation
- Unauthorized or fraudulent charities requesting money for victims, products or research
- High-priced or low-quality products purchased in bulk by consumers and resold for profit
- Questionable offers.
- Fake and deceptive online ads.

www.antifraudcentre-centreantifraude.ca

Reported COVID-19 scams

Scammers are posing as:

- Government departments
- Public Health Agency of Canada
- Red Cross and other known charities
- Centers for Disease Control and Prevention or the World Health Organization
- Private companies
 - offering fast COVID-19 tests for sale
 - selling fraudulent products that claim to treat or prevent the disease
- Financial advisors, loan and financial service companies
- Cleaning or heating companies
- Local and provincial hydro/electrical power companies
- Door-to-door sales people

CRA web addresses and phone numbers

COVID-19 information	canada.ca/cra-coronavirus
Child and family benefits	canada.ca/child-family-benefits
Disability tax credit	canada.ca/disability-tax-credit
Canada workers benefit	canada.ca/canada-workers-benefit
CVITP	canada.ca/taxes-help
CVITP - volunteer	canada.ca/taxes-volunteer
My Account	canada.ca/my-cra-account
E-services	canada.ca/cra-electronic-services
Benefit enquiries	1-800-387-1193
Individual Enquiries (and to get Forms)	1-800-959-8281
COVID-19 related benefits enquiries	1-833-966-2099
CRA's automated phone service for recovery benefits	1-800-959-2019 or 1-800-959-2041